

## Agenda

- Business update
- Financial update
- Way forward
- Q&A





## Key messages

The fashion market remained volatile in the Group's key markets

Lindex division:
adjusted operating result
increased significantly
during Q4

Stockmann division: consistent profitability improvement continued

Successful launch of the Lindex division's omnichannel distribution centre One disputed claim left in the restructuring programme

Strategic assessment continues, expected to be finalised in H1 2025

#### REVENUE, M€



#### **ADJUSTED OPERATING RESULT, M€**



## Q4: Lindex Group's profitability increased

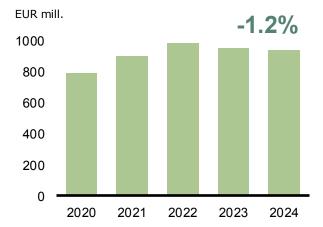
- Group's revenue was on par with the comparison period, also in local currencies
  - Lindex division's revenue developed well towards the latter part of the quarter due to improved stock availability and well received offering
  - In local currencies, the revenue increased by 2.3%
- Group's adjusted operating result increased clearly
  - Lindex division's adjusted operating result increased due to higher gross profit and good cost control
  - Stockmann division's adjusted operating result increased due to lower costs and improved gross margin

### 2024: Financial performance impacted by challenging market

#### **Revenue EUR 940.1 (951.7) million**

- Lindex division: EUR 628.8 (633.1) million
  - The revenue was impacted by the fashion market's continued volatility and logistical challenges mainly in Q3
- Stockmann division: EUR 311.6 (318.5) million
  - Volatility of the fashion market impacted fashion category revenue
  - Beauty and food categories performed well

#### **REVENUE**

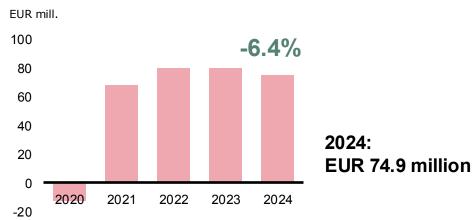


2024: EUR 940.1 million

#### Adjusted operating result EUR 74.9 (80.0) million

- Lindex division: EUR 82.9 (90.3) million
  - Impacted by lower gross profit and increased operating costs
- Stockmann division: EUR -3.9 (-6.3) million
  - Lower sales in fashion category
  - Successful cost efficiency actions and improved gross margin

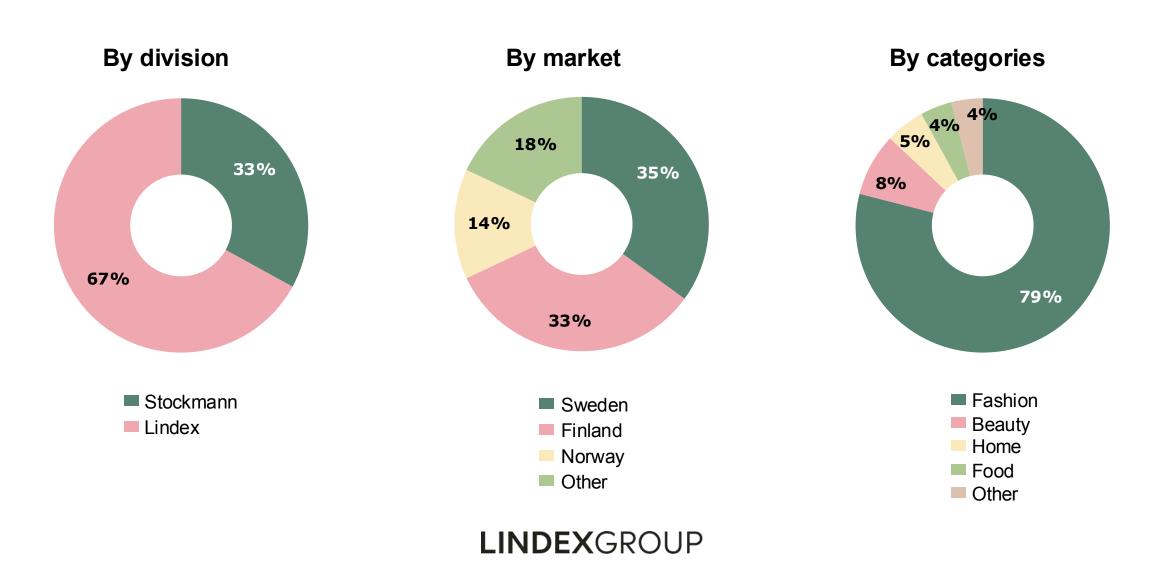
#### **ADJUSTED OPERATING RESULT**



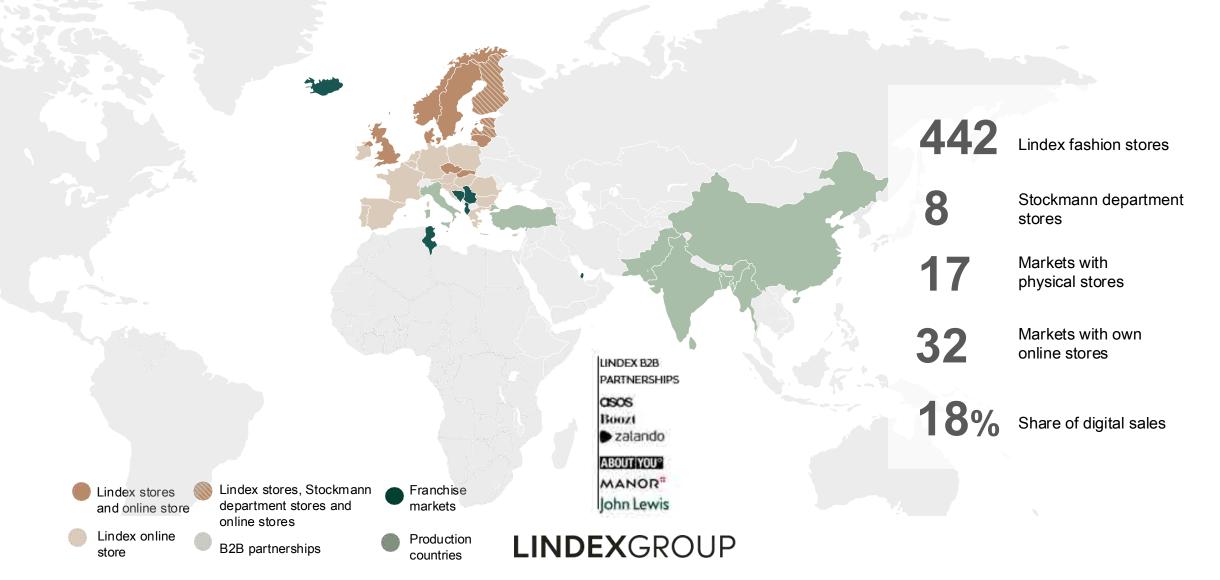


## Fashion accounts for close to 80% of the Group's revenue

Revenue split 2024 in EUR



## Strong market position in the Nordics and Baltics, global presence via partnerships



#### Lindex division

Good progress in strategic investments and digital transformation

#### Q4 2024

- Improved profitability and sales growth, significant increase of digital sales
- Strong commercial assortment with Kidswear as the best performing category, launch of StyleMe pilot
- Launch of new highly automated omnichannel distribution centre
- Good progress in strategic digital transformation
  - Completed the roll-out of new mobile devices to all stores
  - Upgraded digital platform
  - Implemented new data platform enabling more insights for better business decisions

#### Full year 2024

- Continued growth of new and active customers
- Expanded market presence through partnerships and entering new markets with marketplaces
- Good progress in major investments, digital and sustainable transformation building the foundation for strategic growth journey



# Lindex's new omnichannel distribution centre enabling future growth

- Successful and timely launch in November 2024
- By the end of the year 2024, EUR 96.3 million of the total sum (EUR 110 million) invested
- Transition phase planned to continue during the first half of 2025 - planned to be fully operational end of 2025
- Supporting efficiency and growth thanks to a significant capacity increase
  - One stock operation to enable sales and stock optimization for all Lindex sales channels
  - Reduced transaction cost for e-com orders
- From 2026 onwards, EUR 10 million annual savings through improved logistic efficiency and higher stock turnover



2023 Construction begins 2024 Commencement of operations 2025
Closing of old logistics centres

2026 10M€ annual savings



#### Stockmann division, 2024 Systematic efficiency improvements paid off

#### Q4 2024

- Continued profitability improvement due to systematic efficiency measures, proactive inventory and offering management
- Beauty and food categories improved and balanced the impacts of fashion market volatility
- Successful Crazy Days campaign performed better than PY
- Significant growth in the number of new loyal customers and higher share of revenue from loyal customers

#### Full year 2024

- Strong focus on prioritising the strategic focus areas to build a foundation for improved profitability and sustainable future
- Strategic development of department stores and premium & luxury-branded offering to elevate customer experience
- Operational efficiency further enhanced
- Systematic cost-efficiency measures executed with success

#### Events after the reporting period

 Lindex Group plans to close the Itis department store in Helsinki and starts the related change negotiations. The planned closure would not have a material impact on the profitability or financial position of Stockmann or Group.





#### LINDEX DIVISION REVENUE, M€



### LINDEX DIVISION ADJUSTED OPERATING RESULT, M€



## Q4: The Lindex division's result increased significantly

- The revenue developed well towards the latter part of the quarter due to improved stock availability and well received commercial offerings
  - In local currencies, revenue increased by 2.3%
- Gross margin increased to 66.0% (65.5), mainly thanks to enhanced inventory management partly driven by successful digitalisation projects implemented in the Lindex stores and a well-balanced sales mix
- Operating costs decreased due to good cost control
- Adjusted operating result increased significantly to EUR 26.8 (22.3) million due to higher gross profit and good cost control

#### STOCKMANN DIVISION REVENUE, M€



### STOCKMANN DIVISION ADJUSTED OPERATING RESULT, M€

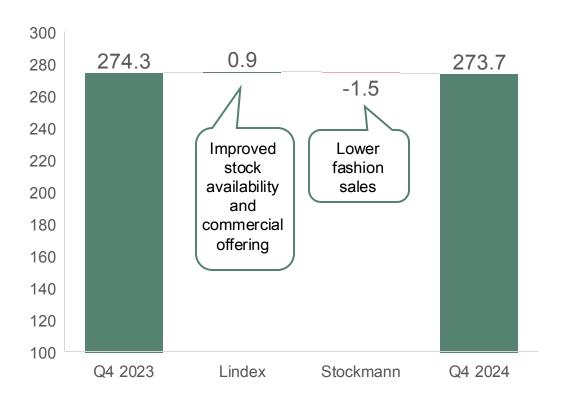


## Q4: Stockmann improved profitability in challenging market

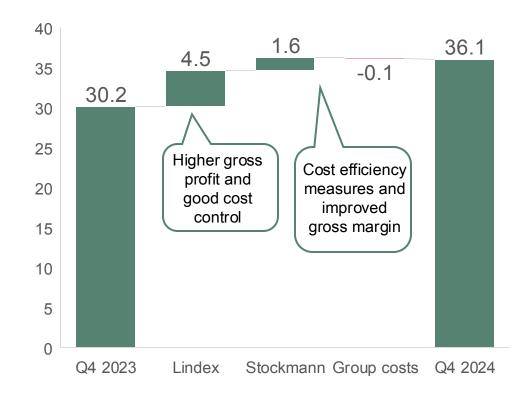
- Revenue decline was impacted by the overall fashion market decline in division's key markets
- In addition, the lowered volume of clearance sales, especially in the digital channel, affected the revenue
- Gross margin increased to 45.4% (44.8)
   due to good inventory and offering management
- Successful cost efficiency measures continued
- Adjusted operating result improved due to successful cost savings and gross margin improvements

## Q4: Changes in Group revenue and adjusted operating result

#### **CHANGES IN REVENUE, M€**



#### CHANGES IN ADJUSTED OPERATING RESULT, M€



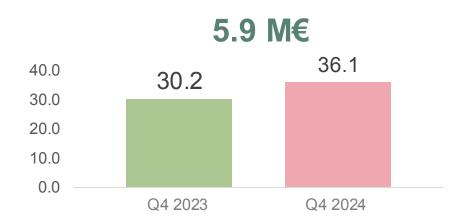


## Q4: Group key figures

#### **REVENUE**, **M€**



#### **ADJUSTED OPERATING RESULT, M€**



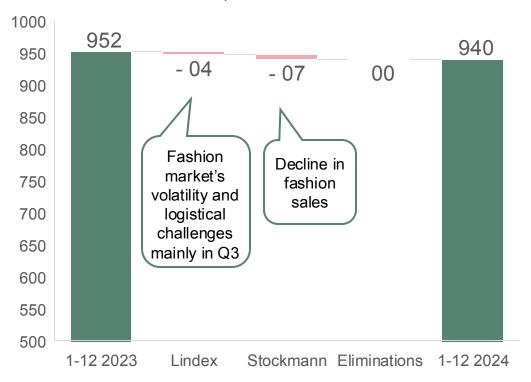
33.1 M€
(28.9)
Operating result

19.8 M€ (9.7) Net result **58.1%** (57.5) Gross margin

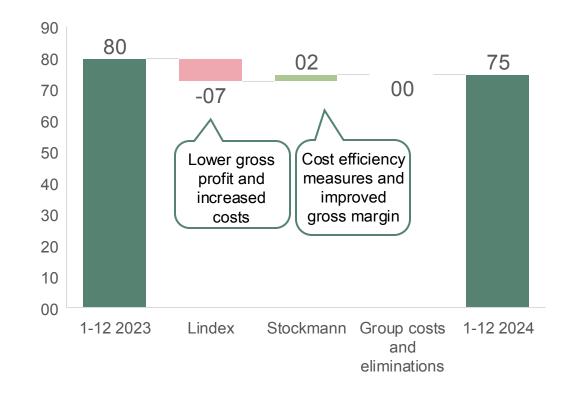
0.12 €
(0.06)
EPS

## Full year 2024: Changes in Group revenue and adjusted operating result

#### **CHANGES IN REVENUE, M€**



#### CHANGES IN ADJUSTED OPERATING RESULT, M€



### The divisions' profitability levels

#### ADJUSTED OPERATING RESULT ROLLING TWELVE MONTHS, M€

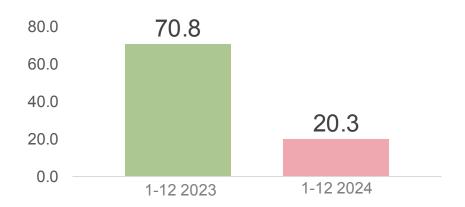


Q1 2020 Q2 2020 Q3 2020 Q4 2020 Q1 2021 Q2 2021 Q3 2021 Q4 2021 Q1 2022 Q2 2022 Q3 2022 Q4 2022 Q1 2023 Q2 2023 Q3 2023 Q4 2023 Q1 2024 Q2 2024 Q3 2024 Q4 Q4 2024 Q4 2024 Q4 2024 Q4 Q4 2024 Q4 Q4 Q4 Q4 Q4 Q4 Q4 Q4

■ Lindex ■ Stockmann

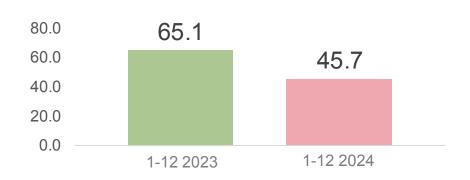
## Full year 2024: Operating free cash flow and capital expenditure

#### **OPERATING FREE CASH FLOW, M€\***



#### Inventories were EUR 169.6 (162.9) million

#### CAPITAL EXPENDITURE (EXCL. IFRS 16 ITEMS), M€

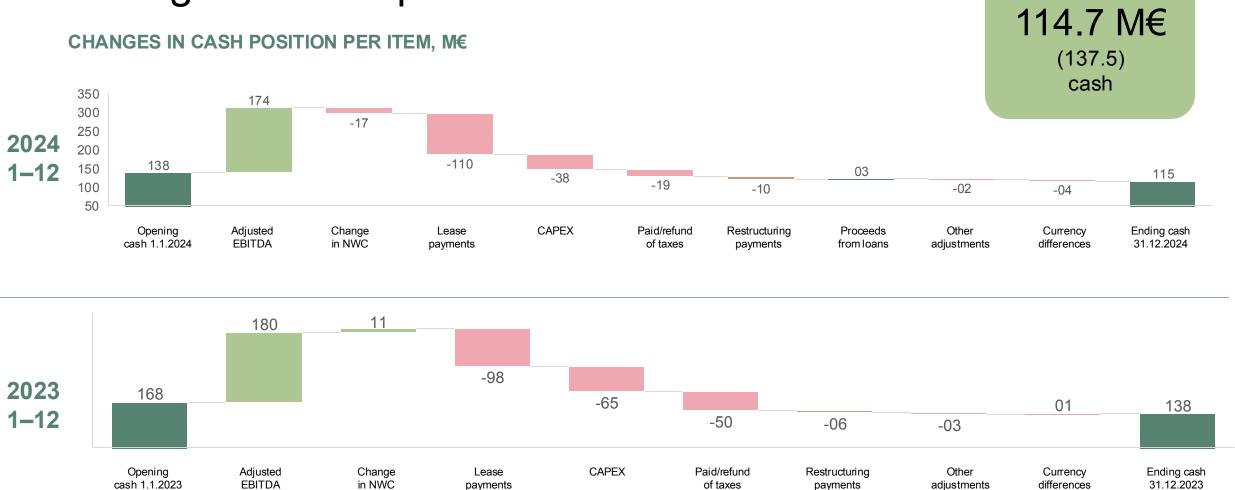


- CAPEX, excluding the Lindex omnichannel distribution centre EUR 27.3 (21.8) million
- Omnichannel distribution centre EUR 18.4 (43.3) million

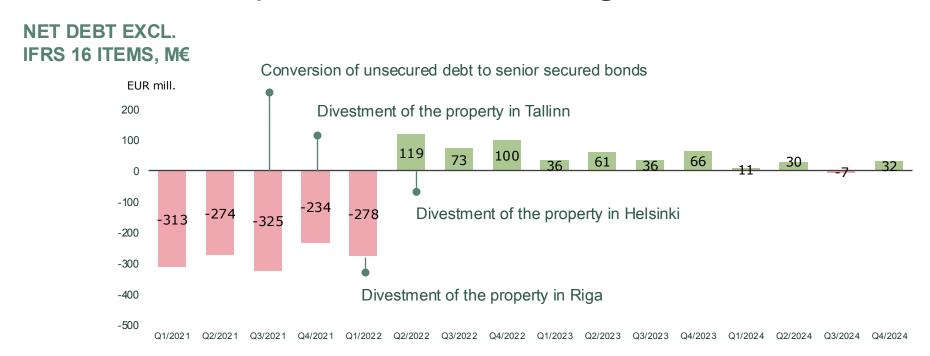
By the end of December, EUR 96.3 million of the total omnichannel distribution centre investment of EUR 110 million has been paid

<sup>\*</sup> The operating free cash flow is excluding Lindex omnichannel distribution centre and IAC.

## Changes in cash position



### Good financial position for future growth



61.9% (60.6) Equity ratio (excl. IFRS 16)

30.0% (29.9) Equity ratio 603.1 M€

(587.2)
Lease liabilities

82.9 M€

(71.9)
Interest-bearing
liabilities (excl. IFRS 16)

## Lindex division's progress on financial targets

| Target   | 2024 | 2023 | 2022 |
|--|------|------|------|
| 3–5% annual local currency<br>revenue growth in the mid-<br>term and reaching an annual<br>revenue of SEK 10 billion by<br>2030, % | -0.9 | 2.7  | 10.9 |
| 30% digital share of revenue in the mid-term, %  | 20.8 | 19.0 | 18.5 |
| 15% adjusted operating margin in the long-term, %  | 13.2 | 14.3 | 13.6 |



# Stockmann division's progress on financial targets

| Target  | 2024  | 2023  | 2022  |
|---|-------|-------|-------|
| Revenue growth in line with market* growth in the mid-term, % | -2.2  | -0.6  | 10.0  |
| Reaching a positive free cash flow in the mid-term, EUR mill. | -19.4 | -12.0 | -20.9 |
| 5% adjusted operating margin in the mid-term, %               | -1.3  | -2.0  | -1.7  |



<sup>\*)</sup> Stockmann's addressable market in Finland, Latvia and Estonia, comprising of fashion, beauty and home categories. Market growth was -1.5% in 2024, 2.7% in 2023 and 7.0% in 2022.



#### **LINDEX**GROUP

Revenue decreased slightly in **challenging market environment** 

### **LINDEX**

Q4 result increased due to higher gross profit and good cost control

### STOCKMANN

Adjusted operating result improved in Q4 and 1-12 2024

Way forward





Decouple cost from growth

#### Lindex division

- 2025, Geared for growth
- Leverage the full potential of the major investments for continued global, brand-led and sustainable growth
- Ramp up new omnichannel warehouse to achieve full operational capacity and secure long-term growth plans
- Focus on growth both with existing markets and partners as well as in new markets
- Continue our digital transformation
  - · Complete the Digital store programme
  - Elevate on new digital platform and new customer app
  - Digitalise our supply chain and increased supplier collaborations
- Continue testing new services and scaleup of second hand
- Proceed our sustainability transformation
  - Reduce our CO2 emissions in line with SBT targets
  - Further drive our material transformation
  - Continue strengthening women's position in the supply chain





# Stockmann: Customer-centric strategy to ensure profitability and future growth

Elevate offering: Increase focus on premium and luxury Grow and leverage loyal customer base

Optimise omnichannel performance

Improve operational efficiency

#### Stockmann division

- 2025, Systematic strategy execution with focus on profitability
- Secure systematic progress of operational and cost efficiency measures to improve profitability
  - Digitalisation and leveraging technology
  - Organisational and process efficiency
- Differentiate the offering with emphasis on premium & luxury while securing its competitiveness
- Leverage technology and optimised processes to further activate the value from a loyal customer base
- Focus on Helsinki flagship store and eCom to lead the profitability development of the omnichannel model

